

to socialise

Casa di Ramia Centro Interculturale delle Donne

Via Nicola Mazza 50,
tel. 045 8032573
Monday, Wednesday and Friday
10.00 am – 12.00 pm
Tuesday and Thursday
2.00 pm – 6.00 pm

Ronda della Carità

Rifugio 2 - Via Campo Marzo 32
every day 8.30 pm - 10.30 pm
shared lunch Saturday and Sunday
12.00 pm
Rifugio in Bra - Via Pallone 9
everyday 08.30 am - 10.30 am

Community Center

tel. 346 3505081
for the homeless, asylum seekers,
refugees
Convento di San Bernardino
Via Saffi 8/A
Monday 9.00 am – 12.00 pm
Ronda della Carità
Rifugio 2 - Via Campo Marzo 32
Tuesday, Thursday 9.00 am - 12.30 pm



for immigrants: other services

Sportello Cittimm

phone access only
saturday 9.00 a.m. – 12.00 p.m.
351 6311986
o email sportello1@cittimm.it
paperwork for legal stay in Italy
closed in August

Sportello Integrazione Rifugiati

For applicants and holders of international protection
Largo Divisione Pasubio 4,
tel. 045 807 7824
Wednesday and Thursday
10.00 am – 12.00 pm

prison/justice

Centro di Ascolto La Fraternità

Via Saffi 8/A, tel. 045 8004960
answering machine
Monday and Thursday
4.00 pm – 6.00 pm



for legal counseling

Ass. Avvocato di Strada Onlus

for homeless people
telephone orientation
393 8736884
lunedì e venerdì 13.00 -15.00
Counseling:
Convento del Barana
Via Colonnello Fincato 35/B
Tuesday 2.30 pm – 3.30 pm
Convento di San Bernardino
Via Saffi 8/A
Thursday 1.30 pm – 2.30 pm
Ronda della Carità
Rifugio 2 - Via Campo Marzo 32
preferably by appointment
every second Sunday of the month
10.00 am – 11.00 am

Sportello Sociale per i Diritti

Via Giosuè Carducci 32
tel. 3516141594
reachable exclusively via WhatsApp
access by appointment
Wednesday 6.00 pm - 8.00 pm



municipal social services

Central office

Vicolo San Domenico 13/B,
tel. 045 8078349 o 045 8078042
Monday to Friday 9.00 am - 1.00 pm

Centri Sociali Territoriali - CST

for residents
Monday to Friday 9.00 am -1.00 pm

CST1 (Città antica, Veronetta,
Cittadella, S. Zeno)

via Macello 2,
tel. 045 9030100

CST2 (Borgo Trento, Avesa,
Quinzano, Parona, Valdonega,
Ponte Crencano)

piazza Angelo Righetti 1,
tel. 045 8379673

CST3 (Borgo Milano, Stadio, Chievo, San
Massimo)

via Marin Faliero 73,
tel. 045 8492102

CST4 (Santa Lucia, Golosine,
Madonna di Dossobuono, Borgo Roma,
Cadidavid)

via Bacchiglione 8,
tel. 045 8238111

CST5 (Borgo Venezia, Borgo Trieste,
Porto San Pancrazio, San Michele Extra,
Madonna di Campagna, Montorio,
Mizzole, Quinto, Poiano, Marzana,
Santa Maria in Stelle)
via del Capitel 22,
tel. 045 8830809

Ufficio Accoglienza

For homeless, non resident
foreigners, unaccompanied foreign
minors
Largo Divisione Pasubio 6,
tel. 045 8077326
by appointment
Monday through Friday 9.00 am
to 1.00 pm

SI Sportello Integrato Informativo del Sociale

Vicolo San Domenico 13/B,
tel. 800 085570
Monday through Friday
9.00 am – 1.00 pm
Tuesday and Thursday
2.00 pm – 5.00 pm

EMERGENCY NUMBERS



Ambulance: 118
Carabinieri: 112
Fire Department: 115
State police: 113
Municipal police:
045 807 8828
045 807 8411



Realised by Caritas Diocesana Veronese
For further information: osservatorio@caritas.ur.it
Updated in february 2024

Guide to social welfare services in Verona



Open the map and find the service!



Caritas
Diocesana
Veronese



CHIESA DI
VERONA



Comune
di Verona

to eat

Fraternità Francescana di Betania

Convento del Barana

Via Col. Fincato 35/B,
tel. 045 525374

every day

10.30 am – 11.30 am

Convento dei Frati Minori di S. Bernardino

Via Saffi 8/A, tel. 045 596497

Monday through Saturday:

Breakfast

9.00 – 10.00

Lunch

11.00

Take out lunch

11.15

closed the last 3 weeks of August

to wash

Convento del Barana

Via Colonnello Fincato 35/B,
tel. 045 525374

Monday, Wednesday and Saturday

7.30 am - 10.30 am

Docce pubbliche comunali

Via Macello 5

from monday to friday

10.00 am – 5.00 pm

Casa di Carità S. Vincenzo

Via Prato Santo 15/B,
tel. 045 8342685

Monday through Friday

9.00 am - 10.00 am closed in August

Convento di S. Bernardino

Via Saffi 8/A, tel. 045 596497

Tuesday, Wednesday, Friday, Saturday

with card upon reservation

9.00 am – 10.00 am

closed the last 3 weeks of August

to dress



Casa di Carità S. Vincenzo

Via Prato Santo 15/B,
tel. 045 8342685

access by appointment

women and children

Wednesday and Thursday 9.00 am –
11.30 am

men Monday and Friday

9.00 am – 11.30 am

closed in August

Casa di Carità S. Vincenzo

Via Prato Santo 15/B,
tel. 045 8342685

breakfast from monday to friday

8.00 am – 8.30 am

Dinner from monday to saturday

5.00 pm – 6.30 pm

Closed in August

Ronda della Carità

Everyday

Rifugio 2 - Via Campo Marzo 32, tel.

045 580390

Breakfast 8.00 am – 9.00 am

Dinner from 9.15 pm

Rifugio in Bra - Via Pallone 9

Dinner from 9.15 pm

laundry

Ronda della Carità

Rifugio 2 - Via Campo Marzo 32,
tel. 045 580390

delivery of clothes to be washed

Every day during the evening reception

8.30 pm – 10.00 pm

Sunday 8.30 am - 12.30 pm

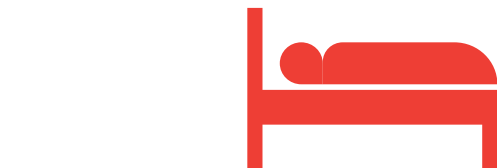
Convento S. Bernardino

Via Saffi 8/A, tel. 045 596 497

with card upon reservation

closed the last 3 weeks of August

to sleep



Convento del Barana

Via Colonnello Fincato 35/B,
tel. 045 525374

Wednesday 7.30 am – 9.30 am

addiction services

Department of Addiction ULSS 9

Piazzale Lambranzi

(presso Ospedale di Marzana)

bus n. 92 – 31

tel. 045 8075476

access by appointment

Monday through Friday

9.00 am – 1.00 pm

FEVOSS

Federazione dei Servizi del VoA² lontariato Socio Sanitario

Via Santa Toscana 9,
tel. 045 8002511

everyday

11.30 am – 12.45 pm



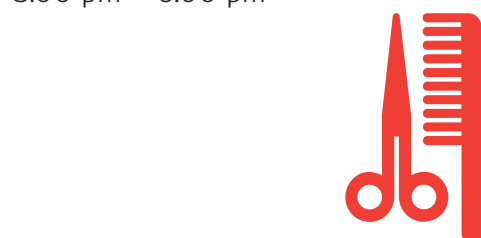
barber

Ronda della Carità

Rifugio 2 - Via Campo Marzo 32,
tel. 045 580390

First and third Sunday of the month

3.00 pm – 6.00 pm



Sportello Unico Accoglienza

Parrocchia del Tempio Votivo

entrance from the left side Church

Piazzale XXV Aprile 8,

tel. 351 8054158

Monday, Wednesday, Thursday and

Friday 9.00 am – 12.00 pm

Tuesday 2.00 pm – 5.00 pm

Via Germania 20,
tel. 045 8076211

access by appointment

Monday through Friday

7.30 am – 1.00 pm

Wednesday 7.30 am – 10.00 am

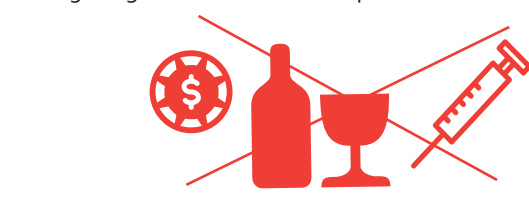
Monday and Thursday

2.30 pm – 4.00 pm

Pathological gambling

tel. 3392927196

every day 8.00 am - 9.00 pm



health services

Emergency medical service

ULSS 9 Scaligera

Distretto 1 Verona Centro

Via Bramante 15

Distretto 2 Verona Sud

Via Rovigo 2/B

Distretto 3 Verona Est

Piazzale Lambranzi

(presso Ospedale di Marzana)

bus n. 92 – 31

tel. 045 7614565

Saturdays and pre-holidays

10.00 am 8.00 pm

Sundays and holidays

8.00 am – 8.00 pm

daily 8.00 pm – 8.00 am



listening and orientation to services

Centro di Ascolto Diocesano Caritas

tel. 045 2379300

email centroascolto@caritas.ur.it

Monday through Friday

9.00 am to 1.00 pm

2.00 pm to 5.00 pm

directs you to the Listening Center

closest to your home

Casa di Carità S. Vincenzo

Via Prato Santo 15/B,
tel. 045 8342685

Monday, Wednesday, Thursday and

Friday 10.00 am – 12.30 pm

closed in August

for job search

Centro per l'Impiego

Via delle Franceschine 10,

tel. 049 7448041

email cpi.verona@venetolavoro.it

by appointment

from Monday to Friday

8.00 am – 6.00 pm



Cesaim

Centro Salute Immigrati

For undocumented nationals

Via Salvo d'Acquisto 5,

tel. 045 520044

from Monday to Friday

3.00 pm – 5.00 pm

pediatric outpatient clinic Wednesday

9.00 am – 12.00 pm

Medici per la Pace health desk

Convento del Barana

Via Colonnello Fincato 35/B,

tel. 045 525374

second and fourth Wednesday of the

month 10.00 am – 12.00 pm

Convento di San Bernardino

Via Saffi 8/A, tel. 045 596497

Saturday 10.00 am – 12.00 pm

closed the last 3 weeks of August

Community Center

for the homeless, asylum seekers,

refugees

tel. 3463505081

Convento di San Bernardino

Via Saffi 8/A

Monday 9.00 am – 12.00 pm

Ronda della Carità Rifugio 2

Via Campo Marzo 32

Tuesday and Thursday

9.00 am - 12.30 pm

Centro Diocesano Aiuto Vita

For pregnant women and women with

children up to 3 years old

Via C. Betteloni 61,

tel. 045 801 2702

Monday through Friday

9.00 am to 1.00 pm



Psychological listening desk

Via Zagata 6 (ex anagrafe),

tel. 045 8401310

Tuesday 9.00 am – 12.00 pm

access by appointment

Dentistry service

tel. 045 840 1310

from Monday to Thursday

9.00 am – 05.30 pm

Friday

9.00 am – 3.30 pm

only telephone access



Centro Servizi per senza dimora (homeless)

tel. 3473524322

Parrocchia del Tempio Votivo

next to

Sportello Unico Accoglienza

Piazzale XXV Aprile 8

Monday, Wednesday, Thursday and

Friday 2.00 pm – 5.00 pm

Convento di S. Bernardino

Via Saffi 8/A

Tuesday, Wednesday and Friday

9.00 am – 11.00 am

Convento del Barana

Via Colonnello Fincato 35/B

Monday 9.30 am – 11.30 am