



Caritas  
Diocesana  
Veronese



With the collaboration of  
Comune  
di Verona

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# SOCIAL ASSISTANCE AND CHARITIES IN VERONA



updated in July 2020



Edited by:  
**Caritas Diocesana Veronese**  
Lungadige Matteotti, 8 - 37126 Verona  
Phone 045 8300677  
[osservatorio@caritas.vr.it](mailto:osservatorio@caritas.vr.it)

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## WHERE TO EAT

### Fraternità Francescana di Betania

**Convento del Barana** <sup>1</sup>  
via Col. Fincato 35/B, tel. 045 525374  
everyday 10.30-11.30 am

### Convento dei Frati Minori di San Bernardino

<sup>2</sup>

via Saffi 8/A, tel. 045 596497  
Monday to Saturday from 8.15 - 10.30 am  
(closed from 9<sup>th</sup> to 31<sup>st</sup> August)

### Casa di Carità San Vincenzo

<sup>3</sup>

via Prato Santo 15/B, tel. 045 8342685  
• breakfast: Monday to Friday at 8.30 am  
• dinner: Monday to Saturday from 05.00 - 05.45 pm  
(closed in August)

### Padri Filippini

<sup>4</sup>

via Filippini 16 (entrance on vicolo Campanile),  
tel. 045 8002823 - Sunday 10.45 am - 12.00 pm  
(from the end September to May)

### Ronda della Carità

<sup>5</sup>

• Previous Refuge 1, viale del Lavoro (opposite the exhibition center) - formerly fruits and vegetables market offices  
• Refuge 2, via Campo Marzo, 33 (behind the monumental cemetery)  
tel. 045 580390 - everyday 10.00-11.00 pm  
breakfast at Rifugio2 from 7.00 to 9.00 am

### Associazione Casa Nostra

<sup>6</sup>

for men over 50 years  
via S. Zeno in Monte 23 (at Istituto Don Calabria),  
tel. 0458052911 - everyday from 05.30 pm  
(from September to June)

CLOSED

## WHERE TO WASH

### Convento del Barana

<sup>1</sup>

via Col. Fincato 35/B, tel. 045 525374  
Wednesday 8.00-9.00 am

CLOSED

### Convento di San Bernardino

<sup>2</sup>

via Saffi 8/A, tel. 045 596497 - Tuesday,  
Wednesday, Friday and Saturday 9.00-10.00 am  
(closed from 9<sup>th</sup> to 31<sup>st</sup> August)

### Casa di Carità San Vincenzo

<sup>3</sup>

via Prato Santo 15/B, tel. 045 8342685  
Monday, Wednesday and Friday 9.00-11.30 am  
(closed in August)

### Associazione Casa Nostra

<sup>6</sup>

for men over 50 years  
via S. Zeno in Monte 23 (at Istituto Don Calabria),  
tel. 045 8052911 - Monday to Saturday 03.00-  
05.30 pm (from September to June)

CLOSED

## WHERE TO DRESS

### Casa di Carità San Vincenzo

<sup>3</sup>

via Prato Santo 15/B, tel. 045 8342685  
women and children: Thursday 8.00-11.30 am  
men: Friday 8.00-11.30 am  
underwear: Monday, Wednesday and Friday  
10.00-11.30 am (closed in August)  
all by reservation

CLOSED

## WHERE TO SLEEP

### Sportello Unico Accoglienza

<sup>8</sup>

via dell' Artigianato 21 (ZAI)  
entrance from the day center - tel. 045 8401324  
Monday, Wednesday, Thursday  
and Friday 9.00 am -12.00 noon  
Tuesday 02.00-05.00 pm

## HEALTH SERVICES

### Emergency medical service ULSS 9 Scaligera

• <sup>9</sup> Distretto 1 Verona Centro - via Bramante, 15  
• <sup>10</sup> Distretto 2 Verona Sud - via Rovigo, 2/B  
• <sup>11</sup> Distretto 3 Verona Est - piazzale Lambranzi  
(at Hospital of Marzana), bus n. 92 - 31  
tel. 045 7614565 - Saturday and day before  
public holidays 10.00 am - 08.00 pm  
Sunday and public holidays 08.00 am - 08.00 pm  
Every day 08.00 pm - 08.00 am

### Cesaim - Centro Salute Immigrati

<sup>12</sup>

for undocumented immigrants  
via Salvo d'Acquisto 5, tel. 045 520044  
Monday, Wednesday and Friday 03.00-05.00 pm

### Ambulatorio Medico Beato Carlo Steeb

<sup>13</sup>

See Centro di Ascolto diocesano Caritas  
(closed 3 weeks in August)

CLOSED

## SOCIAL AND HEALTH SERVICES FOR ADDICTIONS

### Department of addictions

**ULSS 9 Scaligera** <sup>14</sup>  
via Germania 20, tel. 045 8622235  
Monday to Friday 9.00 am-01.00 pm  
and Monday and Thursday 2.30-4.30 pm

### Addictions Medicine and Alcoholism Service -

**ULSS 9 Scaligera** <sup>15</sup>  
Hospital of Marzana, piazzale Lambranzi 1  
tel. 045 8075476 - Monday to Friday  
9.00 am - 03.00 pm - bus n. 92 - 31  
by appointment only

## SOCIAL AND MUNICIPAL SERVICES

### Central office

<sup>16</sup>

vicolo San Domenico 13/B, tel. 0458078051  
Monday to Friday 9.00 am - 01.00 pm

### Centri Sociali Territoriali - CST

for residents

- Città antica - Veronetta - Cittadella - San Zeno  
CST1 via Macello 2, tel. 045 8034639 <sup>17</sup>
  - Borgo Trento - Avesa - Quinzano - Parona -  
Valdovena - Ponte Crencano  
CST2 piazzale Angelo Righetti 1,  
tel. 045 8379673 <sup>18</sup>
  - Borgo Milano - Stadio - Chievo - San Massimo  
CST3 via Marin Faliero 73, tel. 045 8492102 <sup>19</sup>
  - Santa Lucia - Golsine - Madonna di Dossobuono;  
Borgo Roma - Cadidavid  
CST4 via Bacchiglione 8, tel. 045 8238111 <sup>20</sup>
  - Borgo Venezia - Borgo Trieste; Porto San  
Pancrazio - San Michele Extra - Madonna di  
Campagna; Montorio - Mizzole - Quinto - Poiano  
- Marzana - Santa Maria in Stelle  
CST5 via del Capitol 22, tel. 045 8830809 <sup>21</sup>
- All CST: Monday to Friday 9.00 am - 01.00 pm

### SI Sportello Integrato Informativo del Sociale

<sup>16</sup>

vicolo San Domenico 13/B - tel. 800085570  
Monday to Friday 9.00 am - 01.00 pm  
and Tuesday and Thursday 2.00 - 5.00 pm

### Ufficio Accoglienza

<sup>22</sup>

for homeless, non resident foreigners and  
unaccompanied minors  
Largo Divisione Pasubio 6, tel. 045 8077326  
Monday to Friday 9.00 am - 1.00 pm  
by appointment only

## COUNSELING AND SOCIAL SECRETARIAT CENTERS

### Centro di Ascolto diocesano Caritas

<sup>13</sup>

Lungadige Matteotti 8/A, tel. 045 8300677 only by  
phone or email centroascolto@caritas.vr.it from Monday  
to Friday 09.00 am - 01.00 pm and 02.00 - 05.00 pm  
(closed from 1<sup>st</sup> to 23<sup>rd</sup> August) The Caritas central  
listening center provides information on listening  
centers closer to your home, other useful services and  
access to: dental and other medical examinations.

### Casa di Carità San Vincenzo

<sup>3</sup>

via Prato Santo, 15/B, tel. 045 8342685  
Monday, Wednesday, Thursday and Friday  
10.00 am - 02.00 pm (closed in August)

CLOSED

### Centro Diocesano Aiuto Vita

<sup>23</sup>

for pregnant women and children up to 3 years  
via C. Betteloni 61, tel. 045 8012702 / 045 8002683  
Monday to Friday 9.00 am - 01.00 pm  
(closed the week of August)

### Associazione Casa Nostra

<sup>6</sup>

for men over 50 years - via S. Zeno in Monte, 23  
(at Istituto Don Calabria) tel. 045 8052911 - every  
day 03.30-05.30 pm (from September to June)

CLOSED

## WHERE TO SOCIALIZE

### on social services referral

### Casa Accoglienza "Il Samaritano"

<sup>8</sup>

men day care center  
via dell'Artigianato 21 (ZAI), tel. 045 8250384  
Monday to Friday 02.00-06.30 pm

### Caffè Bijoux - Comunità dei Giovani

<sup>24</sup>

women day care center - Via S. Nazaro 39/A  
tel. 045 597393 Monday to Thursday 9.30 am -  
12.00 noon and 02.00-05.00 pm, Friday 9.30 am -  
12.00 noon (closed the week of August)

## IMMIGRANTS OTHER SERVICES

### Sportello Cittimm Verona Centro

<sup>25</sup>

Bureaucratic advice for legal permanence in Italy  
via delle Franceschine 10 (at Centro per l'Impiego)  
2nd floor, room 3 bis, tel. 351 631986 only by phone  
Saturday from 9.00 am to 12.00 noon or email  
sportello1@cittimm.it (closed in August)

### Sportello Integrazione Rifugiati

<sup>22</sup>

for asylum seekers and people under international  
protection - Largo Divisione Pasubio 4, tel. 045 8077824  
Tuesday and Thursday 10.00 am - 12.00 noon

CLOSED

## LEGAL ADVICE

### for homeless

### Ass.ne Avvocato di strada Onlus

only by phone 393 8736884  
(closed from 16<sup>th</sup> July to 31<sup>st</sup> August)

### • Convento del Barana

<sup>1</sup>

via Col. Fincato 35/B - Tuesday 2.30-3.30 pm

### • Convento di San Bernardino

<sup>2</sup>

via Saffi 8/A - Thursday 01.30-02.30 pm

### • Centro di Ascolto del Tempio Votivo

<sup>26</sup>

Viale G. Cardinale 24  
Wednesday 01.30-02.30 pm

### • Sportello Unico Accoglienza

<sup>8</sup>

via dell' Artigianato 21 (ZAI)  
2<sup>nd</sup> & 4<sup>th</sup> Monday of the month 05.30-06.30 pm

## JOB SEARCH

### Centro per l'Impiego

<sup>25</sup>

via delle Franceschine 10 - 2nd floor  
tel. 045 4943611 - Monday to Friday 8.30 am -  
12.30 pm - only by phone and on line services

### Promozione Lavoro

<sup>28</sup>

via Ponte Aleardi 15, tel. 045 8078782  
lavoro@comune.verona.it  
Monday, Tuesday and Friday 09.00 am - 01.00 pm  
by appointment only (closed from 1<sup>st</sup> to 16<sup>th</sup> August)

## ASSOCIATIONS FOR PRISON AND JUSTICE

### Centro di Ascolto La Fraternità

<sup>29</sup>

via Saffi 8/A, tel. 045 8004960  
Wednesday 06.00-08.00 pm

## INFORMATION NUMBERS CORONAVIRUS

National 24 hours on 24: 1500

Regione Veneto: 800 462 340

AULSS9: 800 93 66 66

(Monday-Friday 9.00 am - 04.00 pm,

Saturday 9.00 am - 01.00 pm, Sunday closed)

## NUMBERS FOR EMERGENCIES

Ambulance: 118

Carabinieri: 112

Fire Department: 115

State Police: 113

Municipal Police: 045 807 8828